

Frequently Asked Questions



In this section you'll find answers to many commonly asked questions we receive. If you require help, please check our Help guide before contacting us. You can look through our How section to better navigate the website, and if you want to know more about our history, take a look at About.

Contact Us

If you're having trouble with anything on the site, please check our Help section first. Many problems can be easily resolved and you may find the answer to yours there. If you still require assistance, have questions or comments, or see something on the site that is not working properly feel free to contact us using the automated form and we'll make sure to help you in any way we can. Please note that response times may vary.

